
SUPPLIER QUALITY REQUIREMENTS

Filton Systems Engineering Limited (FSE) operate an accredited Quality Management System in accordance with EN 9100:2018 (technically equivalent to AS9100D and JISQ 91000:2016) and ISO 9001:2015.

To ensure compliance with EN9100:2018 clause 8.4.3, this document collates the 'flow-down requirements' that all of our suppliers must adhere to in the provision of goods or services.

These are generic requirements which may be supplemented by specific requirements in other documents or communications to define the processes, products, and services to be provided including the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions).

On receipt of goods or services, FSE will conduct a review of the goods or services using methods, processes, tests and equipment as appropriate prior to the release of products and services.

FSE expect that only competent persons are involved in the supply of goods or services, and that any required qualifications are obtained and maintained current.

Suppliers may interact with FSE via general contact methods detailed below, or by additional methods as defined in other requirement specification documentation or communications provided:

- Email global@filtonsys.com
- Phone: +44 (0) 1454 527 725
- Post: Filton Systems Engineering Limited, 13 Apex Court, Woodlands, Bristol, BS32 4JT, UK.

FSE control and monitor external providers' performance, measuring KPIs such as On Time Delivery and On Quality Delivery.

Any verification or validation activities that FSE, or its customer(s), intend to perform at the external providers' premises shall be formally communicated to the supplier.

FSE expects, as appropriate for the goods and/or services provided, that the supplier will

- Apply design and development control,
- Implement and adhere to any special requirements, critical items, or key characteristics requested by FSE,
- Conduct test, inspection, and verification (including production process verification) activities,
- Use statistical techniques for product acceptance and related instructions for acceptance by FSE,
- All goods are supplied with a certificate of conformance or a statement of conformity for the product.

Additionally, FSE expects that the supplier:

- Has a quality management system,
- Will use designated or approved external providers for external process sources, including any external special processes,
- Will notify FSE of nonconforming processes, products, or services and obtain approval for their disposition,
- Will prevent the use of counterfeit, or suspected counterfeit, parts and render any such parts inoperable to prevent entry into the supply chain,
- Will notify FSE of changes to processes, products, or services, including changes of their external providers or location of manufacture, and obtain FSE's prior approval,
- Will flow down to external providers applicable requirements including FSE's customer requirements if requested to do so, or as applicable to the supplier's quality management system,
- Will provide test specimens for design approval, inspection/verification, investigation, or auditing if requested,
- Will retain documented information relating to the provision of the goods or service indefinitely.
- Will seek FSE's approval if retained documentation is to be disposed.

FSE reserve the right of access by FSE, their customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain,

FSE expects the supplier to ensure that persons involved in the production of goods or provision of service are aware of:

- Their contribution to product or service conformity,
- Their contribution to product safety (e.g. prevention of Foreign Object Debris, Electrostatic-Discharge),
- The importance of ethical behaviour.